

QUARK



CORPORATE SOCIAL RESPONSIBILITY

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Corporate Social Responsibility is the set of actions that allow us to maximise our contribution to society in all our spheres of action, maintaining constant contact with our stakeholders. These actions involve all the Company's departments in achieving this goal. At QUARK, we attach great importance to Corporate Social Responsibility (CSR), actively and voluntarily contributing to the improvement of society, the economy and the environment. The values on which our company is based, and therefore our understanding of Corporate Social Responsibility, are as follows:

1. Our Objective: Creating value through innovation and quality in everything we do:

- Protection of corporate assets, in all their forms, with due diligence
- Focus on generating value for the company, its customers, suppliers and other stakeholders.
- Vocation for continuous improvement, process optimisation and increased efficiency standards
- Value proposition focused on innovation and the development of solutions that provide differential value to society.
- Maximising quality and excellence as a goal for business loyalty
- Maintaining optimal health and safety standards

2. Our Environment: Promoting social and sustainable development wherever we operate:

- Development of products and services that have a positive impact on the societies in which they are implemented.
- Protection of the environment and the environment on which action is taken
- Support for the conservation of the historical and artistic heritage in the areas affected by the activities carried out.

3. Our Team: Management model based on integration, respect for people and the development of talent:

- Equal opportunity and non-discrimination on grounds of sex, race, colour, political or other opinion, national or social origin, property, birth or other status
- Valuing diversity as a source of knowledge, providing a broader and more holistic view of situations.

- Behaviour based on respect between people, ensuring interaction, both internally and externally, based on the customs and practices of education.
- Focus on the professional development of the people who make up the companies, as well as on their personal development.
- Commitment to the continuous training of the people who make up the company.
- Fostering talent with the aim of ensuring the excellence and future of companies

4. Our Way of Acting: Professionalism, ethics and compliance with the regulatory framework:

- Respect for the law and the regulatory framework applicable in each of the jurisdictions in which the Group operates.
- Ethical integrity in the management of companies and in the behaviour of all those involved.
- Respect for human rights, especially in aspects related to the eradication of child and forced labour.
- Promotion of QUARK's reputation by all related parties
- Loyalty and rigour in decision-making by the parties involved, especially in cases of conflict of interest.
- Maintenance of confidentiality by related parties
- Privacy of personal data
- Focus on the principles of transparency and accuracy in management
- Respect for free competition and a well-functioning market
- Prevention of money laundering and terrorist financing
- Management to avoid illicit payments and expenditures
- Permanent vigilance to prevent corruption, bribery and influence peddling
- Caution in the acceptance and offering of gifts, limiting oneself to the uses and customs of politeness.
- Fiscal responsibility by complying with the regulations in force in each jurisdiction in which QUARK operates.

FIDELY to these principles, the precepts to be complied with by QUARK are included in our Management System, which is declared to be of obligatory compliance.