

QUARK



QUALITY POLICY

QUARK is an engineering company specialising in the design and construction management of data centres. With more than a decade of experience, Quark has developed the engineering and architecture of data centres for leading companies in the sector in Europe, Africa and Latin America. Its early specialisation and its constant commitment to the adoption of technological advances have made Quark a leading company that stands out for its talent, quality and innovation in the design of this type of facilities.

QUARK's basic objective is the complete satisfaction of our clients. To this end, it defines and participates in the Quality policy and pursues the achievement of the following general objectives:

A DEMANDING QUALITY DEGREE in the provision of services is what differentiates us from our competitors, with a permanent interest in evolving towards the continuous improvement of our processes.

- To enhance the personal and professional development of employees through training and participation in the improvement of processes and services.
- Communicate and make this Policy understood to all staff.
- Comply with the requirements and continuously improve the effectiveness of the Integrated Management System.
- Seek customer satisfaction as a way to ensure continuity and growth of operations.
- Always operate in strict compliance with the legislation in force, as well as with respect to the voluntary agreements adopted or requirements coming from its customers.

***FIDELY** to these principles, the precepts to be complied with by QUARK are included in our Management System, which is declared to be of obligatory compliance.*